

Respite & Relief Resource Guide

The information contained in this Respite & Relief Resource Guide is supplied by service care providers. The providers listed are responsible for the accuracy of the information presented. Respite Coalition of Metro Milwaukee cannot warrant accuracy of provider information, nor assure the quality of any service referred in this guide. Inclusion in the directory does not imply endorsement of a provider's services, nor does exclusion reflect on any provider's contributions to the community.

Created by: Respite Coalition of Metro Milwaukee
2008 edition

If you are a family member looking for respite resources statewide, or an agency seeking training or technical assistance support, contact the Respite Care Association of Wisconsin (RCAW). RCAW is a statewide organization dedicated to supporting and expanding quality respite programs across the lifespan. Visit www.respitecarewi.org to be connected with more than 100 agencies and programs around the State of Wisconsin. Call (877) 260-9207 for more information.

ANEW Home Health Care

7425 Harwood Avenue

Wauwatosa, WI 53213

Ph: (414) 257-4344

Fax: (414) 475-5215

Name of program: Respite Program

Contact: Kathy Marcouiller

kmarcouiller@anewhealth.com

Program description: Respite care is provided in the home by a family, or family-identified caregiver or by trained and certified ANEW employees.

Population served: Adults and children with developmental disabilities.

Hours respite care may be available: 10 hours a month.

Counties served: Milwaukee

Cost to families: No

Who provides respite care? ANEW employees, family or family-identified caregiver.

How do providers receive training? Employees are trained through ANEW. Family and family-identified providers must go through a series of checks with ANEW.

Is there a waiting list? No

Is crisis care available? No

Note: Referrals must come through Milwaukee County case workers.

Central Wisconsin Center

317 Knutson Drive
Madison, WI 53214

Ph: (608)-301-1812

Fax: (608)-301-9423

www.dhfs.state.wi.us/DD_CWC/

Name of program: Short Term Assessment Program

Contact: Jan Holling

hollijc@dhfs.state.wi.us

Program description: Central Wisconsin Center provides evaluation, consultation, and treatment. NOT identified as a typical respite program.

Population served: Children and adults with developmental disabilities

Length of admission: Up to 14 days

Counties served: All in Wisconsin

Cost to families: Evaluated for billing to insurance

Who provides care? Agency employees

How do providers receive training? Employees are licensed or certified teachers, licensed social workers, nurses, therapists and assistants.

Is there a waiting list? No

Is crisis care available? No

Note: Admission to the assessment program is determined following comprehensive screening by community service staff and approval of Central Wisconsin pre-admissions committee. The program has ten beds and serves nearly 200 people each year.

Children's Service Society of Wisconsin

620 S. 76th Street Suite 120

Milwaukee, WI 53214

Ph: (414) 231-4809

Fax: (414) 453-2538

www.cssw.org

Name of program: Volunteer Respite Care

Contact: Jackie Ceille

jackie.ceille@cssw.org

Program description: Volunteers provide temporary care six hours each month. Respite may be given in the child or provider's home, or in the community.

Population served: Families supporting a child, birth to 18 with special needs.

Hours respite care may be available: Family and volunteer work together to plan days and times each month.

Counties served: Milwaukee, Waukesha and Washington

Cost to families: No

Who provides respite? Adult volunteers are interviewed and screened for the program. Reference and background checks are completed.

How do providers receive training? Volunteers receive orientation by agency staff. Volunteers participate in an introductory meeting with the family and child. When volunteers are matched with a family, parents provide specific training based on their child's needs. Throughout the year, Children's Service Society offers workshops for volunteers on a variety of topics related to the physical, emotional, social and educational development of children with special needs.

Is there a waiting list? Yes

Is crisis care available? No

Children's Service Society of Wisconsin

620 S. 76th Street Suite 120

Milwaukee, WI 53214

Phone: (414) 231-4855

Fax: (414) 453-2538

www.cssw.org

Contact: Sondra Russell

sondra.russell@cssw.org

Name of program: Purchase of Service Respite

Program description: Respite is provided in licensed treatment foster homes.

Population served: Families supporting a child birth to 18

Hours respite may be available: 24 hours a day, seven days a week

Counties served: Kenosha, Milwaukee, Ozaukee, Washington, and Waukesha

Cost to families: \$65.00 per day/child

Who provides respite? Licensed treatment foster parents

How do providers receive training? Foster parents receive pre-licensing and ongoing training.

Is there a waiting list? Yes

Is crisis care available? Yes

Note: The program is primarily used by the Bureau of Milwaukee Child Welfare but it is also open to other agencies.

Children's Service Society of Wisconsin

620 S. 76th Street Suite 120

Milwaukee, WI 53214

Ph: (414) 231-4802

Fax: (414) 453-2538

www.cssw.org

Name of Program: Saturday Respite Event

Contact: Ellen Anderson

ellen.anderson@cssw.org

Program description: Volunteers are matched one-to-one with a child with special needs or a sibling, so parents can get a break. Locations vary throughout the Metro Milwaukee area. These Saturday events are held 12 times a year. A variety of activities like crafts, games, and music are planned for each event.

Population served: Families with children ages birth -18 with disabilities. Siblings are included. Families can participate when an assessment of the child with special needs has been completed by Children's Service Society.

Hours: 8:30 a.m. to 3 p.m.

Counties participating: Milwaukee, Waukesha, Washington, Ozaukee, Racine.

Cost to families: No.

Who provides respite? Volunteers are recruited from corporations, churches, colleges, universities, high schools and volunteer hotlines. Teen volunteers must be at least 15 years old. Certified Nursing Assistants are on staff.

How do providers receive training? Each volunteer is matched one-to-one (sometimes two-to-one with a child.) Certified nursing assistants are responsible for all special care needs. The volunteers are not specifically trained, but parents meet with them to talk about any important concerns for the day. Staff from Children's Service Society are also present the entire day.

Is there a waiting list? Yes.

Is crisis care available? No

Easter Seals Kindcare Southeastern Wisconsin

3090 N. 53rd Street

Milwaukee, WI 53210

Phone: (414) 571-5566 ext. 408

Fax: (414) 571-5568

www.eastersealskindcaresewi.com

Name of Program: Summer Respite/Recreation

Contact: Amber Mavroff

amberm@eastersealskindcaresewi.com

Program Description: A ten week summer respite/recreation program held Monday through Friday from 7:30 a.m. – 6:00 p.m. This Program provides daily recreation including arts and crafts, board games, cooperative games, swimming, music therapy and community outings.

Population served: Individuals 7-21 with disabilities.

Hours respite may be available: Participants must enroll for the entire length of the program. Maximum time is 52.5 hours each week. Minimum is seven hours each week.

Counties served: Milwaukee, Waukesha, Kenosha.

Cost to families: Please contact program director for specific rates.

Who provides respite? Agency employees.

How do respite providers receive training? Staff are trained when hired. All staff are CPR/First Aid certified.

Is there a waiting list? Yes.

Is crisis care available? No.

Easter Seals Kindcare Southeastern Wisconsin

3090 N. 53rd Street

Milwaukee, WI 53210

Phone: (414) 571-5566 ext. 408

Fax: (414) 571-5568

www.eastersealskindcaresewi.com

Name of Program: Weekend Respite & Recreation.

Contact: Amber Mavroff

amberm@eastersealskindcaresewi.com

Program Description: Participants meet at Schuetze Recreation Center in Waukesha and then travel to the community together.

Population served: Individuals 7-21 with disabilities.

Hours respite may be available: One Saturday per month. September through December and February through May for four hours.

Counties served: Waukesha.

Cost to family: Private Pay.

Who provides respite: Agency employees.

How do respite providers receive training? Staff are trained when hired. All staff are also CPR/First Aid certified.

Is there a waiting list? No.

Is crisis care available? No.

Easter Seals Kindcare Southeastern Wisconsin

1016 Milwaukee Avenue

South Milwaukee, WI 53172

Phone: (414) 571-5566 ext. 408

Fax: (414) 571-5568

www.eastersealskindcaresewi.com

Name of Program: After School/Weekend Respite and Sibshops

Contact: Amber Mavroff

amberm@eastersealskindcaresewi.com

Program description: A recreation program at Milwaukee Hamilton High School, Waukesha Central Middle School and New Berlin Eisenhower Middle/High School Wauwatosa Center and Kenosha Callahan YMCA.

Population served: Individuals 7-21 with disabilities.

Hours respite may be available: Monday-Friday 2:30 p.m. to 6:00 p.m. There is a two day per week minimum. Weekend respite is available through Waukesha Park and Recreation and Kenosha weekend respite. Sign up through Easter Seals Kindcare.

Counties served: Milwaukee Waukesha, Racine and Kenosha

Cost to families: Contact program director for specific rates.

Who provides respite? Agency employees.

How do providers receive training? Staff are trained when hired. All staff also are CPR/First Aid certified.

Is there a waiting list? No.

Is crisis care available? No.

Elmbrook Church

777 South Barker Road

Brookfield, WI

(262) 366-8558

(262) 565-8771

Program Name: Respite Saturday Afternoons

Contact: Ella Schlesner

eschlesner@wi.rr.com

Jill Grall

jgrall@wi.rr.com

Program description: Volunteers are matched one-to-one with children with special needs. Activities include games, videos, and toys. Snacks are provided. Contact Ella or Jill to discuss your child's specific needs. These Saturday afternoon respites are held the second Saturday of every month.

Population served: Children with disabilities and their siblings ages 5-12 years old.

Hours respite may be available: 1:00 p.m. to 4:00 p.m.

Counties served: Waukesha, Washington and Milwaukee.

Cost to families: None.

Who provides care? The staff are members of the Disability Steering Committee. All have background checks and adhere to Elmbrook policies.

How do providers receive training? Volunteers are trained by staff and parents of children with disabilities.

Is there a waiting list? No.

Is crisis care available? Yes.

Any other notes: Medical treatments are not provided. Medications are not administered.

Interfaith Older Adult Program, Inc.

600 W. Virginia Street, Suite 300

Milwaukee, WI 53204

Ph: (414) 220-8600

Fax: (414) 291-7510

www.caregiversupportnetwork.org

Name of program: Family Caregiver Support Network

Contact: Patricia Bruce (Pat)

pbruce@interfaithmilw.org

Program description: Respite is provided to residents of Milwaukee County.

Population served: Family caregivers of older adults, age 60 or older, and persons with Alzheimer's disease or a related disorder (regardless of age); grandparents and relative caregivers (55 years or older) of children no older than 18; and relative caregivers of an adult child, age 15-59, with a disability (not including parents).

Hours respite care may be available: Based on need.

Counties served: Milwaukee.

Cost to families: May be free based on assessment.

Who provides respite? Independent contractors or Personal Care Plus.

How do providers receive training? Providers may be known to family or professionally trained within an agency used by the family.

Is there a waiting list? No

Is crisis care available? Yes, depending on needs, assessment and staffing abilities.

Note: Currently there are two different kinds of respite being offered. Please call to see which program fits your need the best. Respite services with this program are not available to those enrolled with Family Care, Community Options Program (COP), COP Waiver or Community Care Organization. Call for possible alternatives.

La Causa

522 West Walker Street

Milwaukee, WI 53214

Ph: (414) 647-5990

Fax: (414) 647-5992

www.lacausa.org

Name of program: Crisis Nursery and Respite Center

Contact: Staci Hansen or Karl Schoendorf

stacih@lacausa.org karls@lacausa.org

Program description: Provides care to families during a time of crisis, to attend appointments or to get a break. Children may stay at the center for a few hours or up to three days depending on the circumstances.

Population served: Children birth to 12.

Hours respite care may be available: 24 hours a day. 365 days per year.

Non-emergency requests should be made Monday through Friday 8:30 a.m. to 4:30 p.m.

Counties served: Milwaukee

Cost to Families: No

Who provides respite: Agency employees

How do respite providers receive training? Individuals receive State certified training and ongoing training. Many have additional qualifications to work with children and families.

Is there a waiting list? Yes

Is crisis care available? Yes

Milwaukee County Department on Aging

310 W. Wisconsin Avenue

Milwaukee, WI 53203

Phone: (414) 289-6874

Fax: (414) 289-8525

www.milwaukee.gov/county/aging

Name of program: National Family Caregiver Support Program

Contact: Aging Resource Center of Milwaukee County
(414) 289-6874

Program description: The Aging Resource Center of Milwaukee County provides information and assistance for long term care options including respite. Call the Aging Resource Center first and talk with an information and assistance specialist to connect with the local Family Caregiver Support Program.

Population served: Family caregivers of older adults, age 60 or older, and persons with Alzheimer's disease or a related disorder (regardless of age); grandparents and relative caregivers (55 years or older) of children no older than 18; and relative caregivers of an adult child age 19-59, with a disability (not including parents).

Hours respite may be available: Maximum of 14 days per year.

Counties served: Milwaukee.

Cost to families: There is no income or asset test.

Who provides respite? There are a variety of providers contracted with Milwaukee County.

How do providers receive training? Through agency they are employed with.

Is there a waiting list? No.

Is crisis care available? Yes.

Milwaukee County Disability Services

1220 W. Vliet Street

Milwaukee, WI 53205

Phone: (414) 289-6799

Fax: (414) 289-6879

Name of Program: Family Support

Contact: Disability Services Department Resource Center
(414) 289-6799

Program description: Family support coordinators and parents work together to develop an individualized service plan for each family. Home modifications, transportation, specialized equipment and respite care are examples of items and services that can be purchased.

Population served: Children with severe disabilities under the age of 21 living at home.

Hours respite may be available: Varied

Counties served: Milwaukee

Cost to families: Although family income is not a basis for eligibility, cost sharing may be required on a sliding scale.

Who provides respite care? Independent contractors or employees at the program or agency chosen by family.

How do providers receive training? Providers may be known to family or professionally trained within an agency used by family.

Is there a waiting list? Yes

Is crisis care available? No

Note: Family Support Programs in other counties may also fund respite care.

Northbrook Church

4014 Highway 167 West

Richfield, WI 53706

Phone: (262) 628-3142 Ext.41

Fax: (262) 628-4066

www.northbrook-church.org

Name of program: Respite Saturday

Contact: Shellie Neumeier

Program description: Respite Pals are matched one-to-one with a child with special needs to provide the caregivers an opportunity to rest and relax. Respite is held at the church, sponsored by The Special Needs Ministry. The program is for children ages Birth to 5th grade and their siblings. A variety of fun-filled activities are planned. Contact Shellie Neumeier to discuss your child's special needs.

Population served: Children birth through 5th grade

Hours respite may be available: Three hour blocks on scheduled dates.

Counties participating: Milwaukee, Washington, Ozaukee, Waukesha

Costs to families: No

Who provides respite care? Respite Pal volunteers are members of Northbrook Church. Volunteers are screened and photographed. They have also undergone a reference and background check.

How do providers receive training? Volunteers are not specifically trained, but parents meet with them at drop off time to talk about any important concerns for the day.

Is there a waiting list? No

Is crisis care available? No

Oconomowoc Developmental Training Center

36100 Genesee Lake Drive

Oconomowoc WI 53066

Ph: (262) 569-5515 ext. 3380

Fax: (262) 569-6337

www.odtc-wi.com

Name of program: Respite Care Program

Contact: Emmy Flegner

eflegner@odtc-wi.com

Program description: Intensive 24 hour residential setting for treatment and rehabilitation, as well as a day school, summer programming and temporary respite care.

Population served: Children 4 to 17 with mild to severe delays, dual diagnoses and autism.

Hours respite may be available: Hourly and overnight respite care; up to nine consecutive days.

Counties served: All in Wisconsin.

Cost to family: Please contact program staff to discuss sources of payment.

Who provides care? Residential care staff.

Is there a waiting list? No. Prior to the first scheduled respite, parents may need to schedule a short two to three hour visit to help transition the child into the program.

Is crisis care available? No.

Penfield Children's Center

833 N. 26th Street

Milwaukee, WI 53233

www.penfieldchildren.org

Ph: (414) 345-6301

Fax: (414) 344-7739

Name of program: Special Care Nursery.

Contact: Joannette Mazar or Ann Bartosz

joannettemazar@penfieldchildren.org annbartosz@penfieldchildren.org

Program description: Provides services for medically fragile children. Many of the children were born premature; others have Cerebral Palsy, Down Syndrome, neuromuscular problems, etc. These children require special care from nursing staff.

Population served: Medically fragile children.

Hours respite care may be available: Three to forty hours per week based on need and availability.

Counties served: Milwaukee

Cost to families: Based on state "ability to pay" fee scale.

Who provides respite care? Agency employees.

How do providers receive training? Employees are licensed or certified teachers, nurses, therapists and assistants.

Is there a waiting list? Sometimes

Is crisis care available? No

Note: This program is not designed specifically to provide respite, however family respite is a benefit of programming when the child receives services at the center.

Penfield Children's Center

833 N. 26th Street

Milwaukee, WI 53233

www.penfieldchildren.org

Ph: (414) 345-6301

Fax: (414) 344-7739

Name of program: Early Intervention Program

Contact: Pam Beckman

pbeckman@penfieldchildren.org

Program description: Provides education, therapy and family service to children with a developmental delay or disability. Penfield provides services in a variety of locations including the child's home, at the center and in child care centers or other community locations.

Hours respite may be available: Daytime

Counties served: Milwaukee

Cost to families: Based on state "ability to pay" fee scale.

Who provides respite care? Agency employees

How do providers receive training? The special care nursery and special education classrooms are staffed by licensed or certified teachers, nurses, therapists and assistants.

Is there a waiting list? No

Is crisis care available? No

Note: This program is not designed specifically to provide respite, however family respite is a benefit of programming when the child receives services at the center.

St. Ann Center for Intergenerational Care

2801 East Morgan Avenue

Milwaukee, WI 53207

Ph: (414) 977-5053

Fax: (414) 977-5012

www.stanncenter.org

Name of program: St. Ann Center Respite Care

Contact: Kathy Smith

ksmith@stanncenter.org

Program description: Short-term respite care including overnight.

Population served: 18 and older.

Hours respite may be available: 24 hours per day, seven days per week, 20 days
Maximum.

Counties served: All in Wisconsin.

Cost to families: \$139-169 for a 24 hour stay (Depends on level of care).

Who provides care? Registered and Licensed Practical Nurses, Certified Nursing
Assistants and Personal Care Workers.

How do providers receive training? All staff are licensed by the State of Wisconsin.
Ongoing in-service training is provided for all staff.

Is there a waiting list? No.

Is crisis care available? Yes when enrollment forms are complete including physician
certification.

Any other notes: St. Ann Center is located in an intergenerational daycare setting with
warm water pool, therapy screening, daily activities, bathing, spa and beauty parlor
services, art and craft programs, pastoral services and meals.

United Cerebral Palsy of Southeastern Wisconsin

7519 W. Oklahoma Avenue

Milwaukee, WI 53219

Ph: (414) 329-4500

Fax: (414) 329-4501

www.ucpsew.org

Name of program: Milwaukee County Respite Program

Contact: Rebecca Reis

breis@ucpsew.org

Program description: Supportive services that bring relief to families from the stress of daily round the clock responsibilities of caring for a family member with a disability.

Population served: Families supporting a family member with a developmental disability.

Hours respite may be available: Hourly, overnight or multiple-day basis in the family's home.

Counties served: Milwaukee

Cost to families: Respite fees vary, determined on a sliding scale based on monthly family income and number of family members.

Who provides respite care? Independent contractors.

How do providers receive training? Providers are trained by the family about the care needs of the person with the disability.

Is there a waiting list? Yes.

Is crisis care available? No

United Cerebral Palsy of Southeastern Wisconsin

7519 W. Oklahoma Avenue

Milwaukee, WI 53219

Ph: (414) 329-4500

(888) 482-7739

Fax: (414) 329-4501

www.ucpsew.org

Name of program: Ozaukee County Respite Program

Contact: Nichole Hunkins

nhunkins@ucpsew.org

Program description: Supportive services that bring relief to families from the stress of daily round the clock responsibilities of caring for a family member with a disability.

Population served: Families supporting a family member with a disability.

Hours respite may be available: Hourly, overnight or multiple-day basis in the family's home.

Counties served: Ozaukee

Cost to families: Respite fees vary, determined on a sliding scale, based on monthly family income and number of family members.

Who provides respite care? Independent contractors.

How do providers receive training? Providers are trained by the family about the care needs of the person with the disability.

Is there a waiting list? No

Is crisis care available? No

United Cerebral Palsy of Southeastern Wisconsin

7519 W. Oklahoma Avenue

Milwaukee, WI 53219

Ph: (414) 329-4500

(888)-482-7739

Fax: 414 329-4501

www.ucpsew.org

Name of program: Washington County Respite Program

Contact: Nichole Hunkins

nhunkins@ucpsew.org

Program Description: Supportive services that bring relief to families from the stress of daily round the clock responsibilities of caring for a family member with a disability.

Population served: Families supporting a family member with a disability.

Hours respite may be available: Hourly, overnight or multiple-day basis in the family's home.

Counties served: Washington

Cost to families: Respite fees vary, determined on a sliding scale based on monthly family income and number of family members.

Who provides respite care? Independent contractors.

How do providers receive training? Providers are trained by the family about the care needs of the person with the disability.

Is there a waiting list? Yes.

Is crisis care available? No

United Cerebral Palsy of Southeastern Wisconsin

7519 W. Oklahoma Avenue

Milwaukee, WI 53219

Ph: (414) 329-4500

Fax: (414) 329-4501

www.ucpsew.org

Name of program: Waukesha County Respite Program

Contact: Nichole Hunkins

nhunkins@ucpsew.org

Program description: Supportive services that bring relief to families from the stress of daily round the clock responsibilities of caring for a family member with a disability.

Population served: Families supporting a family member with a disability.

Hours respite may be available: Hourly, overnight or multiple-day basis in the family's home.

Counties served: Waukesha

Cost to families: Respite fees vary, determined on a sliding scale based on monthly family income and number of family members.

Who provides respite care? Independent contractors.

How do providers receive training? Providers are trained by the family about the care needs of the person with the disability.

Is there a waiting list? Yes.

Is crisis care available? No