

Welcome to Your Medical Home



-
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Children with Special Health Care Needs

- Children with special health care needs are those who have or are at increased risk for a chronic physical, developmental, behavioral, or emotional condition and who also require health and related services of a type or amount beyond that required by children generally.



Medical Home

- An approach to health care services in a high quality, cost effective manner
- Receive care from a pediatric health care professional
- Pediatric health care professional partners with family to identify and access the medical and non-medical services to help family and child achieve goals, maximum potential



Principles of a Medical Home

- Accessible
- Family-Centered
- Continuous
- Comprehensive
- Coordinated
- Compassionate
- Culturally Effective



Accessibility

- Look for a pediatrician that is willing to schedule adequate meeting time for appointments
- Get to know staff (nurses, receptionists, other partners) at your pediatrician's office to facilitate health care
- Look for a pediatrician you feel comfortable with and who addresses your concerns because they will be coordinating your child's care
- Access to tertiary care hospital and 24 hour pediatric emergency room



Family-Centered

- You are the principle caregiver for your child
- You know your child the best
- Health care professionals should involve you in every step of the health care process
- You also provide emotional support for your child
- Think about getting involved with a support group because you are not alone (in community or on-line)
- You can use the Family Resource Center at Children's Hospital for more resources

Continuous

- Picking a pediatrician that is not close to retirement
- Look for a practice where you can see the same pediatrician at each visit
- Dr. Gordon and Dr. Humphrey run the Special Needs Program at Children's Hospital of Wisconsin



Comprehensive

- 24-hour access to a pediatric emergency department



- Look for a pediatric group that is accessible nights and weekends
- Multi-specialty clinics





Coordinated

- Care conferences can be requested
- Request that subspecialists send letter or speak with your pediatrician when making changes
- Your pediatrician should help coordinate your child's care
- Your pediatrician should also help coordinate services like PT/OT/ST
- Discharge planners can help when your child has to be admitted and case manager's will work with you on an outpatient basis

Coordinated

- The Family Resource Center and staff are your link to support, educational and community based services



Compassionate

- Your pediatrician and other members of the health care team should show concern for the well-being of you, your child, and the rest of the family
- The palliative care team is available to help not only with end of life decisions but also to help your child live life to the fullest and to support you





Culturally Effective

- Your family's beliefs, rituals, and customs will be recognized, valued, respected and incorporated into the health care plan
- Interpreters are available at Children's Hospital of Wisconsin 24 hours a day to insure that you understand all aspects of the health care plan

Resources

- Home Care Medical is one example of providers of durable medical supplies and formulas, TPN, and some medications for home use
- The staff of the equipment supply companies can be extremely helpful in determining what resource is best for you (wheelchair, scooter, type of pump for feedings or medications)

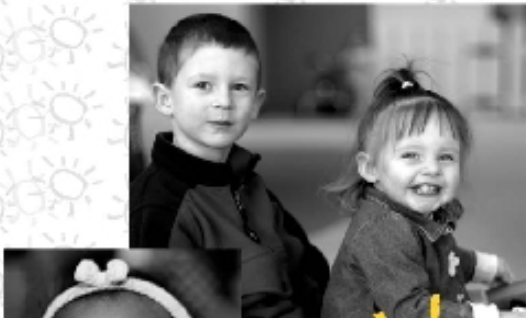


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New Berlin, WI 53151
262-786-9870 /
800-369-6939
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Resources

- Pediatric Extended Care and Penfield Center are daycare centers for Children with Special Health Care Needs

Never underestimate the capacity of the very young and never, never let them down. - Dr. Wilder Penfield



Penfield Children's Center

Resources

- Many websites are available as resources for children with special health care needs such as:
- www.specialneedsfamilycenter.org
- www.medicalhomeinfo.org
- www.cssw.org
- www.abcforhealth.org



Resources

- Katie Beckett Program
dhfs.wisconsin.gov/bdds/kbp/
- Title 19
- Private Insurance
- Medicaid





Resources

- Birth to Three program provides PT/OT/ST for children under age three
- Individualized Education Program (IEP) and 504 are available for your child when they begin school
- Emergency information forms for use at school and home are available at www.aap.org/advocacy/eif.doc
- Every school system should have a program available for your child

Resources



The National Center of Medical Home Initiatives for Children with Special Needs

- **The National Center of Medical Home Initiatives**
141 Northwest Point Blvd
Elk Grove Village, IL 60007
ph: (847) 434-4000
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Conclusion

- Every child with special health care needs deserves a medical home
- These are just some of the resources available to you and your family; you are not alone

Thank You

- David Melbye & Erin Nunnold



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